



# MIRACLE METHOD

Surface Refinishing

The Nation's Largest Surface Refinisher • Locations Nationwide

The Miracle Method  
Difference, Makes All  
the Difference



Employees  
Only



Proven  
Process



Molecular  
Adhesion



Insured and  
Warranted

COMMERCIAL SERVICES

CASE STUDY

## Cleveland Area Hospital

Outdated Patient Bathrooms Repaired and Refinished  
to Like New Condition – On Budget and Ahead of Schedule



The patient bathrooms were refinished to like new condition, using low VOC finishes for very little odor during the project.

### *The Problem*

Patient bathrooms in this Cleveland area hospital had become outdated, damaged, and in many cases, difficult to clean. With increasing patient complaints and poor reviews regarding their bathrooms, the plant operations team contacted Miracle Method to investigate surface refinishing.

During the initial meeting with Miracle Method, the hospital's operations team expressed their concern about disruption to patients and their staff, as well as lost revenue while the bathrooms were closed. In addition, they needed a solution to fit within their budget and be completed on time.

### *The Miracle Method Solution*

The scope of work for each bathroom included repairing and refinishing tile shower, terrazzo shower pans, wall & floor tile, and laminate vanities.

To prove that they had the right solution for the job, Miracle Method offered to complete a bathroom to demonstrate the time-saving benefits and the beauty of surface refinishing. It also allowed them to showcase their low VOC refinishing system, which is ideal for hospital projects as it gives off very little odor. After seeing the refinished bathroom, the hospital team eagerly approved work to begin in 11 patient bathrooms on the labor and delivery floor.

### *The Process*

After repairing any damaged surfaces, the technicians completed a two-step, deep cleaning process before applying Miracle Method's proprietary MM4 bonding agent, which assures a permanent bond with the new coatings. Several colors of Miracle Method's Natural Accents® stone look finishes were used on the various surfaces for an updated, modern look. A silver ion antimicrobial solution was used in the final clear coat for increased durability and to help inhibit the growth of bacteria.

### *The Results*

Miracle Method of Cleveland completed the first phase of this project with minimal disruption to patients, and well ahead of schedule. The operations team was so impressed with how quickly the bathrooms were completed, they have committed to having over 30 additional bathrooms refinished in the hospital.

Contact us to schedule an on-site review & quote:

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View more case studies and examples at:  
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