

Warranty and Care Instructions

LIMITED WARRANTY: Bathtubs, wall tile, counters, and fiberglass fixtures are warranted against failure of adhesion of the applied finish for a period of five years for residential* use and one year for commercial use. Sinks, floors, spot repairs, slip-resistant surfaces and other refinished surfaces are warranted for a period of one year against failure of adhesion of the applied finish. This limited warranty is provided by your local Miracle Method franchise that performed the work and is subject to any other conditions stated on the face of the invoice. For items such as Easy Step, grab bars, or shower doors, only the installation is warranted for a period of one year. Any product warranty is provided by the manufacturer. This limited warranty is provided by your local Miracle Method franchise that performed the work and is subject to any other conditions stated on the face of the invoice and to the following conditions which will void any warranty. Caulk, rust stains, plumbing, reoccurring rust, mildew, and mold are not warranted. This warranty covers the workmanship provided by an independent franchisee. Travel charges may apply. Any warranty claim must be submitted to and verified by the franchisee that performed the work. The franchisor of Miracle Method makes no warranty, either direct or implied, for any job.

The Limited Warranty covers only the failure of adhesion. The following incidents or practices can damage or degrade a refinished surface and will void any warranty. **A.** Chips, scratches, or other impact damage caused by sharp or falling objects, whether from accidental or intentional abuse. **B.** The use of chemicals, hair dyes, or products such as hydrogen peroxide that can stain or damage the finish. **C.** Surface remaining continuously wet from items such as bathmats (without drying out between uses), improper drainage, leaking/dripping plumbing or standing water for extended periods of time. **D.** Any movement in the substructure of the surface which, in turn, causes movement in the refinished surface resulting in a crack or split in the refinished surface or grout lines. **E.** Damage from any activity or use which is not a normal or intended use of the fixture or surface as recommended by the original manufacturer. **F.** Care and cleaning contrary to the Care and Cleaning Instructions.

Exclusive Remedy: The sole and exclusive remedy for a claim under this limited warranty is repair of the Miracle Method finish that is proven to be defective by the Miracle Method Franchise that performed the work. Appearance of repaired areas may vary from the original finish.

Disclaimer: This limited warranty is given in lieu of any other warranty, express or implied. There are no warranties, express or implied, including warranties based on samples or oral statements, which extend beyond the description on the face of this document. Implied warranties of merchantability and of fitness for a particular purpose are excluded.

CARE AND CLEANING:

1. Refinished surfaces must be allowed to cure for at least 24-48 hours, as instructed by the franchisee's technician. Do not touch or use the surface during these times! Damage from contact prior to recommended cure times may require reapplication and additional costs. Refinished surfaces must remain free of moisture or water during the curing time.

2. Your refinished surface must be regularly cleaned to avoid any buildup of dirt, soap scum, grease, or mineral deposits.

For Bathtubs, Showers, Sinks, and Ceramic Tile - Use only non-abrasive or liquid cleaners. We recommend Mira-Clean, our exclusive Miracle Method cleaner that is specifically formulated to safely clean refinished surfaces. Mira-Clean can also be used on non-refinished surfaces. Use only a non-abrasive sponge or damp cloth. Abrasive cleaning pads can dull or scratch a refinished surface. Always rinse thoroughly after cleaning and wipe the surface dry. To clean a slip-resistant surface, apply a liquid cleaner and let it sit for 3-5 minutes. Agitate lightly with a nylon brush, rinse thoroughly and dry. Do not use abrasive cleansers, harsh acids or cleaners that contain bleach. These materials can discolor or damage the surface causing premature wear. Do not allow any cleaners or chemicals to remain on the surface for an extended period of time before thoroughly rinsing.

Tips:

- For best results, spray the surface with a liquid cleaner and let it sit for 3-5 minutes before cleaning with a damp cloth or non-abrasive sponge.
- You can extend the life of your new finish with the application of a polymer polish every six months. Meguir's M20 or Finish Kare 2180 are good choices.
- Use only a suction-cup-free bathmat and remove it after each use to let the surface dry. Ask your local Miracle Method professional for bathmat recommendations.

For Kitchen Countertops and Vanities – Use a cutting board and always place a hot pad under hot pots and pans. Like laminate and solid surface countertops, a refinished surface can also be damaged by knife cuts and hot pans placed on the surface. Use only non-abrasive, liquid cleaners, or mild soap & water. Your refinished surface can be easily wiped clean with a damp cloth or non-abrasive sponge. Do not use abrasive cleansers, harsh acids or cleaners that contain bleach. These materials can discolor or damage the surface causing premature wear. Do not allow any cleaners or chemicals to remain on the surface for an extended period before thoroughly rinsing.

Tip:

- For best results, spray the surface with a liquid cleaner and wipe it off. Rinse the surface with fresh water and wipe dry.

3. Bath Salts will degrade most any surface or finish with prolonged contact which is why we discourage their use in a refinished tub. Bath salts are abrasive when undissolved as crystals. They are also abrasive when diluted in water because of other trace minerals that attach to the tub surface. If you do choose to use them, your tub should be cleaned with a non-abrasive cleanser such as MiraClean and thoroughly rinsed after every use of bath salts of any kind. Even with proper cleaning, bath salts can degrade refinished surfaces with excessive or prolonged use.

* Residential is defined as the owner/occupant of a single-family residence.

